



## **FORBES PACKAGING**

**Customer's Name:**

**Date:**

**Job number or description if available:**

*(Only Answer the Questions that you feel appropriate)*

**In a few words please describe your customer experience when dealing with Forbes:**

**How well did we understand your requirements?**

**Were there any problems in the development phase to the delivery of your packaging? If so, do you feel these were adequately addressed? Please explain.**

**How would you describe the standard of knowledge that staff at Forbes had in helping you to develop a successful, functional and efficient product to your satisfaction?**

**Does any staff member at Forbes Packaging deserve special mention?**



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**Do you have any other concerns we should address or ideas that we may use to help us improve our service to you? (Don't be shy!)**

### **Where did you hear about Forbes Packaging?**

Approached by rep

Website

Yellow Pages

Company referral. Who? \_\_\_\_\_

Through a friend

Word of Mouth

Other. Please specify: \_\_\_\_\_

### **What made you choose Forbes Packing as your preferred supplier?**

### **Would you recommend Forbes Packaging to other companies in future? (If so, who?!)**

### **Do you have any other comments of feedback?**