

May 7, 2002

Dealership Alternative
3919 FM 1960 West
Houston, TX 77068

Dear Mr. Lim,

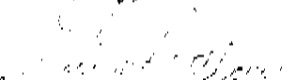
Thank you for the great work you and your mechanics did in taking care of "Old Yeller." In case you don't remember, that Acura Legend has 192,000 + miles on it and the A/C finally gave up on us. The A/C installation was quick and now it runs better than new. Your mechanic, Walter, also did a super job replacing the "O-rings" and other minor stuff such as putting on new windshield blades. But somehow your rates for labor also manage to beat the competition.

Furthermore, I noticed that someone had cleaned the tires, polished the wheels, and buffed the entire car making the new paint job by Pinnacle sparkle as if the car had just come off the showroom floor. I guess – as a *regular* customer – *membership* has its privileges!

What else can I say? You go the extra mile. You do great work at an affordable fee and your estimates are accurate. I have been bringing "Old Yeller" to you for three years now and this is my first "thank you" and, man, I apologize because it is way, way overdue.

Please send me a reminder when my next oil change is due.

Sincerely,


Glenn Anthony

December 30, 2006

I and my family have been highly satisfied customers of Dealership Alternative as they have serviced our Honda and Toyotas since 2002. The "Dealership" family of Burt, Tony, and Yolanda provide constant stellar service through their integrity, knowledge, and compassion. They really care about providing the best possible overall service. Their maintenance efforts have contributed to the longevity of my 1996 Toyota Avalon, which is approaching 173,000 miles. These qualities, in addition to their competitive fees/prices, make them a true "alternative" to local automotive repair centers and new car dealerships.

Encouraged by the confidence of past Dealership Alternative services, my wife and I tapped into Burt and Tony's automotive experience prior to purchasing our 2005 Honda Pilot. We were pleased with the advice and will continue to consult with them for future vehicle purchases. Three other appreciated characteristics are the personable, friendly, and accommodating attitude of the "front office" team. I have both, witnessed and experienced these many times.

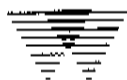
Another impressive effort is Dealership Alternative's commitment to the community. The business has participated in fundraising events for the Redd School Educational Facility for the last 3 years. Burt has developed and maintained a well-rounded company that gives back to the community.

Dealership Alternative is one of my favorite places to do business, thanks to the planning and management of Burt. Continue the great job!

Sincerely,

A handwritten signature in black ink that reads "Dwayne". The signature is written in a cursive, slightly slanted style.

Dwayne Johnson
Dealership Alternative Customer



AMERICAN
ASSOCIATION OF
UNIVERSITY
WOMEN

July 22, 2007

Mr. Tony Lim
Dealership Alternative
3919 FM 1960 West
Houston, TX 77068

Dear Tony,

Thank you for your generous gift of **\$100.00** to the North Harris County Branch AAUW Fellowship Fund. You have shown dedication and commitment to the promotion of education and equity for women and girls in our community. We greatly appreciate your sponsoring our *Holiday Home Tour*. The assistance from community members like you enables us to award more monies for the educational projects of local non-profit organizations. With your continued generosity and support of the NHC AAUW Fellowship Fund, we are creating a legacy for women and girls and a foundation for lasting positive social change.

Once again, thank you.

Sincerely,

Sue Little
North Harris County Branch AAUW
Home Tour Sponsors

Gifts to the North Harris County Branch AAUW Fellowship Fund are tax-deductible to the extent allowed by law. For IRS purposes, the fair market value of gifts/services received for this donation is \$15.00. This letter serves as your official receipt. For gifts of \$250.00 or more, the IRS requires that you retain a receipt.